



# INDOOROOPILLY STATE HIGH SCHOOL

## Wellbeing Support Referral Process

**Urgent referrals** (e.g. risk of harm to self or others)

### Students

Report concern directly to Year level Guidance Officer or Head of Year at the Student Centre.

### Staff

Report concern directly to relevant Head of Year, Guidance Officer or Deputy Principal. For imminent concerns during lessons, email direct to ILT

### Parents/Community:

Report concerns to the principal [Principal@indoorooshs.eq.edu.au](mailto:Principal@indoorooshs.eq.edu.au)

*Note: For urgent welfare or safety concerns out of school operating hours, contact 000*

## Non-Urgent Referrals

### Students:

Go to Student Services and request a meeting with Year level Guidance Officer or, where applicable, school nurse, social worker etc.

### Staff:

Email concern to Year level Guidance Officer and additionally log a contact on Oneschool, referring Year level Guidance Officer

### Parents/Community:

Email concern to relevant [Head of Year](#) and [Guidance Officer](#)

*Note: General wellbeing concerns should initially be directed to the relevant [Head of Year](#)*

## Additional Support Service Links

- **Lifeline:** 13 11 14 (24/7 crisis support)
- **Beyond Blue:** 1300 22 4636 (24/7) (mental health support)
- **13 YARN:** 13 92 76 (24/7 Aboriginal & Torres Strait Islander crisis support).
- **Qlife:** 1800 184 527 (LGBTIQ+ peer support).
- **Kids Helpline:** 1800 55 1800 (24/7)
- **ReachOut:** (Confidential online support for young people and parents)